

7 ways Phreesia enhances the patient experience

With automated tools that improve intake, communication, access, payments and more, Phreesia helps your healthcare organization deliver the modern experience patients expect.



With Phreesia, you can offer:

- 1 Convenient, patient-friendly ways to complete intake:**

Our secure, self-service intake modalities are designed to meet your patients where they are. With Mobile, patients can conveniently check in on their own device—either before their appointment or when they arrive—while the Phreesia PadX and our Arrivals kiosks provide patient-centric options for quick in-office intake.
- 2 Flexible payment options:**

Offer your patients several ways to conveniently pay copays and balances without any extra staff work. Phreesia's flexible payment tools, such as online payments, card on file, payment plans and automated post-visit collections help give your patients a better financial experience.
- 3 More meaningful clinician encounters:**

Phreesia captures a complete, updated patient record before each appointment and automatically sends it to the organization's PM/EHR system, so clinicians are more fully informed before they see the patient. Consequently, provider-patient conversations are more productive, resulting in a better overall visit.
- 4 Individualized workflows that gather the right information at the right time:**

With digital intake workflows for hundreds of different patient types and more than 25 specialties, Phreesia asks patients the clinical questions most relevant to them. Patients can fill in the details of their medical history and health risks, as well as provide their insurance and demographic information.
- 5 Time savings for staff so they can focus more attention on patients:**

Phreesia automates time-consuming manual intake tasks, including insurance verification, copay and balance collections and consent administration, so your staff have more time to focus on patients' needs and provide great service.
- 6 A consistent experience across your organization:**

Digital intake gives your patients a consistent, seamless experience across all of your locations, strengthening brand recognition and loyalty.
- 7 A continuously improving experience:**

Phreesia's patient satisfaction surveys and analytics provide real-time, actionable feedback that sheds light on what patients think and helps identify opportunities to improve their experience. You also can link patients to online review sites such as Healthgrades, Yelp and more, both to better manage your online reputation and to find out how to further enhance your business.

"Phreesia's integrated workflows allow our staff to focus on the patient rather than data entry. We expected Phreesia to improve our bottom line, but we never expected how much it would impact and improve the way we interact with patients."

— Amy Smith, Director of Business Operations,
The Jackson Clinic



Learn more at [Phreesia.com](https://www.phreesia.com)